

## **Accommodation TERMS AND CONDITIONS**

Credit card details are required to secure your booking  
A £20.00 deposit will be debited from your account at the time of booking, this is non-refundable

Cancellation charges as follows:

- **less than 2 weeks notice 50% charged** This is defined as being before 3 pm (the check in time) 2 weeks before you are due to arrive
- **less than 1 weeks notice 100% charged** This is defined as being before 3 pm (the check in time) 1 week before you are due to arrive

If you anticipate a late arrival (after 8:00pm) please telephone The Cuan to advise (028 4488 1222)

All damages and breakages must be reported and paid for.  
Any items missing will be charged for.

**All our rooms are no smoking** Additional cleaning to rid a room of the smell of smoke will be charged to your card.

We look forward to meeting you and ensuring that you have a wonderful stay at The Cuan.