

TERMS AND CONDITIONS

Credit or Debit card details are required to secure your booking
A £20.00 deposit will be debited from your account at the time of booking, this is transferable but non refundable

Cancellation charges as follows:

- less than 48 hours notice 75% charged unless room can be resold
- less than 24 hours notice 100% charged unless the room is resold

If you anticipate a late arrival (after 9:00pm) please telephone The Cuan to advise (028 4488 1222)

All damages and breakages must be reported and paid for.

Any items missing will be charged for.

All our rooms are no smoking Additional cleaning to rid a room of the smell of smoke will be charged to your card.